

# GREEN HILLS PUBLIC LIBRARY DISTRICT

## Important Library Update

\*For the most up-to-date information, please call us at 708-598-8446 or visit our website at [greenhillslibrary.org](http://greenhillslibrary.org).

In response to local health guidance to help slow the spread of COVID-19, the Library building has closed to the public as of November 18, 2020 and will remain closed until further notice. The Library remains committed to the safety and well-being of our patrons and staff, and has identified services that can safely be made available to the community.

As of this printing, the following services are available:\*

### Phone & Email Support

Although the Library is closed to the public, staff are still available to assist you by phone or email to answer your questions and facilitate access to our available services.

#### Hours for Phone & Email Support:

Monday: 9am-5pm  
Tuesday: 1-9pm  
Wednesday: 9am-5pm  
Thursday: 1-9pm  
Friday: 9am-5pm  
Saturday: 11am-3pm

### Book Drop Access

Available 24/7, located on the north side of the building off 103rd Street. Material returns will be quarantined for a period of up to eight days before being removed from your account; no overdue fine will be assessed.

### Doorside Delivery

Free, contactless delivery of Library materials straight to your home.

### Digital Platforms

Take advantage of our 24/7 Library which provides access to materials and resources free of charge in the comfort of your own home. This includes downloadable books and audiobook platforms, research databases, video streaming services, online learning courses, and much more. If you need assistance accessing any of these resources, our staff can walk you through the process. Adult inquiries should be directed to 708-598-8446 ext. 120 or [adultservices@greenhillslibrary.org](mailto:adultservices@greenhillslibrary.org). Youth inquiries should be directed to 708-598-8446 ext. 117 or [youthservices@greenhillslibrary.org](mailto:youthservices@greenhillslibrary.org).

### Virtual Reference

To support access to our online resources, staff in our Adult and Youth Services Departments are available to provide reference services over the phone or via email. Adult reference inquiries should be directed to 708-598-8446 ext. 120 or [adultservices@greenhillslibrary.org](mailto:adultservices@greenhillslibrary.org). Youth reference inquiries should be directed to 708-598-8446 ext. 117 or [youthservices@greenhillslibrary.org](mailto:youthservices@greenhillslibrary.org).

### Digital Library Card Sign-Up

Gain immediate access to the Library's online resources including ebooks, movies, music, databases, homework help, and more.



### Virtual Readers Advisory

We recognize that patrons will not have the ability to browse materials while the Library is closed. Staff in our Adult and Youth Services Departments are available to provide readers advisory services, connecting you to personalized titles based on your preferences. This includes materials of all types; books and beyond. Utilize our online Book Match questionnaire, or call the Library at 708-598-8446.



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Residential Customer  
Palos Hills, IL 60465

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## Curbside Pick-Up Option

We are currently exploring the possibility of providing our community with the option to pick up materials curbside at the Library. Doorside Delivery will remain a service. Call us at 708-598-8446 or visit our website at [greenhillslibrary.org](http://greenhillslibrary.org) for updates.



## Stay Connected

Follow us on social media for Library news, services, and more.



Facebook  
[@GreenHillsLib](https://www.facebook.com/GreenHillsLib)



Instagram  
[@greenhillslibrary](https://www.instagram.com/greenhillslibrary)



YouTube  
[youtube.com/greenhillslibrary](https://www.youtube.com/greenhillslibrary)

## 24/7 Library

We're always open online! Our 24/7 Library can offer you a multitude of services and materials:

- Browse and instantly download books, audiobooks, music, and movies with one of our digital platforms on your PC, smartphone, or tablet.
- Receive dedicated one-on-one homework help with a live tutor on Tutor.com.
- Kickstart or maintain your business with Small Business Reference Center.
- Peruse auto repair manuals with AutoMate.
- Search full-text newspaper articles with Newspaper Source Plus.
- Learn a new language with Mango Languages.
- Conduct research on legal matters with Legal Information Reference Center.
- Browse ratings and buying guides with ConsumerReports.org.

## SWAN Mobile App

The SWAN Libraries App functions as your digital Library card and lets you access the catalog and your account at any time. You can download the app on your iOS or Android device.

Features include:

- Review checkouts and renew eligible items.
- View holds information; create, suspend, and/or cancel holds.
- View and pay current fines.
- Families with linked accounts can store multiple Library cards.
- Search the Library catalog for physical and downloadable items.
- Scan ISBN barcodes to see if an item is available at GHPLD.

**SWAN**  
LIBRARY SERVICES  
EST. 1974

